Power of Protocols

Structured facilitation tools for promoting participation, ensuring equity and building trust.

Summary from the *Power of Protocols* by McDonald, Mohr, Dichter, & McDonald.

What is a protocol?

A technique for achieving voluntary regulation within a contingent environment.

Protocols enhance the effectiveness of groups and organizations.

They expand participation within a group.

Protocols help us imagine alternatives to ordinary habits of working together, learning and leading.

Why use protocols?

Rationale #1: We must educate ourselves

Protocols provide the structure to engage in open and honest conversation that supports inquiry, dialogue, and reflection, which leads to collective problem solving.

Rationale #2: Explore Student Work

Protocols allow us to become students of our students by deliberately examining student work.

Images of student work are captured and as a group explored together to see what they mean.

Rationale #3: Protocol Based Learning

Protocols force transparency by structuring talking and listening, describing and judging and proposing and giving feedback.

Rationale #4: Professional Communities of Practice

Protocols provide the structure for a PLC to consult with colleagues and make changes in order to make the work more effective.

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Use of protocols ensures that a PLC knows how to:

- Gather colleagues together for a purpose
- Establish effective ground rules
- Enforce ground rules
- Enable colleagues to share freely
- Help them attend to one another's perspective, and
- Help the group make a collective commitment to group choices.

What is important for me to know as a facilitator?

Facilitating protocols involves macro planning. Thinking through the what, when and how to open and close a meeting.

Facilitating protocols also involves micro planning. Be sure to

- explicitly share with participants the steps of the protocol by naming it, listing the steps and providing a rationale for use,
- initiate each step and intervene when something goes wrong, and
- monitor time carefully.

The authors also encourage

- lots of cross-use
- lots of improvisation, and
- lots of adaptation.

Where can I learn more about protocols?

McDonald, J., Mannheimer Zydney, J., Dichter, A. & McDonald, E. (2012). *Going Online with Protocols: New Tools for Teaching and Learning.* New York and London, Teachers College, Columbia University

McDonald, J., Mohr, N., Dichter, A., & McDonald E. (2007). *The Power of Protocols: An Educator's Guide to Better Practice, Second Edition.* New York and London, Teachers College, Columbia University.

The authors have provided free abbreviated protocols at www.tcpress.com. They encourage reading the book first. The book supplies valuable facilitator tips and is highly recommended.

National School Reform Faculty. Retrieve protocols at www.nsrfharmony.org/protocol/a-z.html

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